

Privacy Policy - TD Trading Projects (Pty) Ltd

Effective Date: April 2026

TD Trading Projects (Pty) Ltd (“we”, “us”, or “our”) respects your privacy and is committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA).

1. Information We Collect

We may collect and process the following personal information:

- Name and surname
 - Contact details (phone number, email address)
 - Location information (e.g. address or area for service purposes)
 - Any information you provide when contacting us via our website, phone, or WhatsApp
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2. How We Collect Information

We collect personal information when you:

- Contact us via our website forms
 - Click on our WhatsApp link or communicate with us
 - Call or email us
 - Request a quotation or service
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3. Purpose of Collecting Information

We collect your information to:

- Respond to enquiries and provide quotations
- Deliver borehole drilling, installation, and maintenance services
- Communicate with you regarding your request
- Improve our services and customer experience

We only collect information that is necessary for these purposes.

4. Sharing of Information

We do **not sell, rent, or trade** your personal information.

We may share your information only:

- When required by law
 - With service providers directly involved in delivering our services (if necessary)
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5. Data Security

We take reasonable technical and organisational measures to protect your personal information from:

- Loss
- Unauthorised access
- Misuse or disclosure

6. Your Rights

In terms of POPIA, you have the right to:

- Request access to your personal information
- Request correction or deletion of your information
- Object to the processing of your information

To exercise these rights, please contact us using the details below.

7. Cookies and Website Usage

Our website may use basic cookies or tracking tools to improve user experience. These do not collect sensitive personal information.

8. Third-Party Links

Our website may include links or integrations (such as WhatsApp or Google Maps). These platforms may collect data according to their own privacy policies.

9. Contact Details

If you have any questions about this Privacy Policy or how we handle your information, please contact us:

TD Trading Projects (Pty) Ltd

Witbank & Middelburg, Mpumalanga

0795253471

facebook@tddrilling.co.za

10. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page.